

# Validation

**A monthly analytics service that will validate that the ‘pricing, rates, discounts and billing rules etc.’ specified in your Telecommunications Carrier Services Agreement (and any Variation Agreements), are being correctly applied in the Carrier invoicing.**

## Why validate?

1. Receive clean and accurate billing from your telecommunications carrier(s)
2. Stay in control of your telecommunications billing environment by identifying billing errors before they turn into bigger issues
3. Ensure any credits received are accurate and cover the entire affected period
4. Save time and money – the Smartbill Validation service is a cost savings service and will provide you with the complex analysis you need saving you time and effort

## How Smartbill® validation works

Smartbill® use their proprietary call re-rating software to extract the ‘pricing, rates, discounts and billing rules etc. from your Telecommunications Carrier Services Agreement (and any variations) and apply them against your actual invoiced billing data, to produce a ‘clean bill’ without any errors.

The Smartbill® validation process will then systematically compare each call transaction (line by line) from the actual bill against the re-rated clean bill to identify and quantify billing discrepancies.

A Validation Report will be provided that will provide a description of each billing discrepancy identified within each billing category required (mobile, fixed voice and/or fixed data), including the disputed amount.



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## The Validation report

The validation report provides, but is not limited to:

- A detailed line-by-line Validation report ensuring contracted rates are applied correctly in the carrier billing
- Identification and quantification of billing errors
- Rectification of billing errors
- Reporting on all submitted claims

## Additional Option

- Smartbill also offers a complete 'End to End' Validation service via our Credit Claim Management service – managing all your telecommunication invoice validations, through to the submission of your claims with the respective Carrier.
- Smartbill will liaise with the telecommunications carrier(s) claim streams and provide claims status reporting through to completion, where the credit amount has physically landed in the billing.
- All discrepancies identified are backed by itemized call records and contractual evidence to support the claims, allowing Smartbill to efficiently extract the maximum credit claim amount from the carrier for you.

**For more  
information**

**Call: 1300 880 575**

**Email: [team@smartbill.com.au](mailto:team@smartbill.com.au)**